



#### www.sentragortech.com

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# Sentragor™ troubleshooting guide

# Cells

## **Problem: No Staining or Low Signal**

#### Possible Cause:

1. Low duration of SenTraGor<sup>™</sup> reagent incubation

#### Solution:

- o Increase in a step-wise manner incubation time of SenTraGor™ reagent.
- o Incubate SenTraGor<sup>™</sup> reagent at 37<sup>o</sup>C for respective time.

#### 2. Non-sufficient penetration into the cells

#### Solution:

- Use a permeabilization step before the addition of SenTraGor<sup>™</sup> reagent. Incubate with 0.5% Triton X-100 / TBS for 5 min at RT. Continue with Step 3.3.
- O Use a permeabilization step before the addition of SenTraGor<sup>™</sup> reagent. Incubate with 1% Triton X-100 / TBS for 5 min at RT. Continue with Step 3.3.

#### 3. Reduced anti-biotin antibody reaction

#### Solution:

- o Increase incubation time with anti-biotin antibody.
- Increase anti-biotin antibody concentration. (Decrease the dilution of the antibiotin solution)

#### 4. Absence of Lipofuscin

#### Solution:

- Increase anti-biotin antibody concentration. (Decrease the dilution of the antibiotin solution)
- Choose an appropriate positive control.





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### **Problem: High Background**

1. Endogenous Biotin present

Solution:

- Make sure your cells don't express endogenous biotin. In case there is endogenous biotin proceed with a streptavidin/biotin blocking kit before the incubation with SenTraGor<sup>™</sup> reagent.
- 2. Insufficient washings

Solution:

- Wipe thoroughly the excess of SenTraGor<sup>™</sup> reagent right away from the incubation step.
- o Increase washing time in EthOH and TBS solutions.
- o Add several steps of washings and rinse out with the EthOH solution.
- 3. Concentrated anti-biotin antibody

Solution:

- Decrease the anti-biotin antibody concentration. (Increase the dilution of the antibiotin solution)
- o Decrease the anti-biotin antibody incubation time.
- 4. High duration of SenTraGor<sup>™</sup> reagent incubation

Solution:

o Reduce SenTraGor<sup>™</sup> reagent incubation time in a step- wise manner.

#### 5. Concentrated secondary antibody

Solution:

 Decrease the concentration of the secondary antibody. (Increase the dilution of the secondary antibody)

#### 6. Increased DAB exposure

Solution:

Reduce DAB exposure time